

Wiltshire Council are aware of the recent congestion issues in Central Car Park. There are currently two large construction projects underway in Salisbury city centre. The River Park is being delivered by the Environment Agency, and Fisherton Gateway being delivered by Wiltshire Council.

We understand that improvement works of this scale can cause disruption, especially when running concurrently, and we apologise for any inconvenience caused to motorists in the city. However, due to the funding deadline for the Fisherton Gateway scheme, we could not delay the works until after the completion of the River Park. We are working with the Environment Agency to improve traffic management in Central Car Park and reduce congestion. We know this is especially important in the run up to Christmas. To this end the following traffic management improvements are being implemented at Central Car Park:

- Manual operation of the temporary traffic lights on busy days (Tuesdays, Fridays & Saturdays) from 10am to 4pm commencing on Saturday 18<sup>th</sup> November. This will clear queueing traffic more efficiently than operating the traffic lights on fixed timings.
- Improvements to signage for the Millstream Approach closure diversion.
- Additional signage to discourage people using the car park as a cut through.
- Improvements to road markings to designate queueing traffic.
- Offer the short stay car park (top deck only) to our current central long stay season ticket holders for the duration of the River Park works to ease pressure on the long stay spaces. We are also looking into alternative parking for market traders to free up even more long stay spaces on busy days.

In addition to the above, and in conjunction with Salisbury Business Improvement District (BID) and Salisbury City Council, we are also implementing wider measures to support local businesses over the Christmas period:

- Ten new variable message signs (VMS) to direct visitors and shoppers to the right car parks.
- Endeavor to supply three additional Park & Ride buses and promotion of bus travel.
- Endeavour to supply marshals on Fridays and Saturdays at Brown Street and Old George Mall car parks.
- Reopening of the top floor of Culver Street Car Park, as well as enhanced cleaning.
- Communications via radio, websites, press and social media to support above measures.

These schemes represent a massive investment in Salisbury which will improve the experience for residents and visitors alike and ensure a sustainable future for the city. We are working with our partners to complete these works as soon as possible and keep disruption to a minimum, and we thank people for their patience.

To help people plan their journeys we are providing traffic management information about the projects on the council's website [www.wiltshire.gov.uk/salisbury-traffic-management](http://www.wiltshire.gov.uk/salisbury-traffic-management).